



## ROCKIN' PEP PACKAGE PENANG

**from € 399,-**

*(incl. all-in airfare and 5 nights hotel)*

### GREAT NEWS

Malaysia Airlines has created a special PEP offer in conjunction with a 5 nights package in the new Hard Rock Hotel Penang. This exciting new 5 star hotel will open its doors on 19 September and is located at the hotspot of the island : Batu Ferrenghi beach. A great opportunity for travel agents to experience this exciting new 5 star themed hotel and the tropical island of Penang, Pearl of the Orient

### AN UNBEATABLE PACKAGE OFFER FOR AGENTS

Every appointed MAS travel agent can book this 5 nights hotel package in conjunction with a special created PEP offer.

The agent can invite maximum 1 companion, who is entitled for the regular PEP fare to Penang.

	Travel agent	Companion
Flight Europe-PEN v.v.	€ 79,-	€ 249,-
Taxes & surcharges*	€ 210,-	€ 210,-
5 nights hotel accommodation*	€ 91,50	€ 91,50
Handling fee	€ 18,50	
<b>Total</b>	<b>€ 399,-</b>	<b>€ 550,50</b>

\* Subject to exchange rate / fuel surcharge changes.

### HOW TO BOOK THE OFFER:

Flights and hotel accommodation to be requested separately with the Hard Rock Hotel Penang and the local MAS office in Europe.

1. Request flights first:
  - a. Send "MH PEP request offer to MAS office"
  - b. Flights will be requested by MH
  - c. Upon confirmation of the flights, the travel agent will receive an email confirmation together with the invoice (which states the PNR bookingreference of MH). Please note that the amount can be paid by creditcard or banktransfer. (amount to be transferred within 3 days after email confirmation)
  - d. Upon receipt of the payment, e-tickets will be issued and send by e-mail



2. Then request the room accommodation:

a. Send an e-mail to Hard Rock Hotel Penang (rachel.tan@hardrockhotels.net) with the requested dates of the hotel. Mandatory to mention:

i. **Rockin' WAU Promo or Rockin' PEP Promo**

ii. **PNR / bookingreference and flight itinerary of Malaysia Airlines.**

Please note that **without** MH PNR and agent ID/proof, the hotel will not honour the special hotel rate of this package

The Hard Rock Hotel Penang will send an email confirmation when rooms are confirmed. For any changes/cancellation, the hotel policy will apply.

**CONDITIONS ROCKIN' WAU PACKAGE:**

- PEP Package offer only applies to appointed MAS agents ( + 1 companion)
- The special PEP fare and hotel rate is only valid in conjunction with MAS flights with a minimum stay of 5 nights in the Hard Rock Hotel Penang. (separate bookings not allowed)
- The agent package offer for the agent of € 399 is based on 2 persons occupying a double room; In the event of 1 person occupying a double room, the hotelrate will be doubled.
- The hotel offer is valid for a minimum stay of 5 nights, accommodation in a double 'hill view" room, inclusive of buffet breakfast for 2 persons. Surcharges will apply for higher room categories.
- Bookingperiod : 01 July until 31 October 2009
- Travelperiod : 7 October – 30 November 2009 (last returndate 10 December 2009)
- Package is subject to availability of MH flights and Hard Rock room-accommodation
- Not valid in combination with other offers and/or promotions
- Upon check-in of the hotel, the agent is required to show an agent ID / business card or letter of employment
- Travelling on Saturdays is not allowed, PEP ticket conditions apply.

